



Job Title: Child and Youth Development Worker
Reporting to: Assistant Manager

Overview:

Amber, is a long-established Organisation working to empower women and children of all cultures and backgrounds to live abuse-free lives. As a specialist domestic abuse service our professional team works alongside others to safeguard women and children against domestic abuse, including coercive control. We provide safe, supportive, client-centred services, from early intervention to recovery, both in the community and at the refuge.

Our core values are those of empowerment, respect, diversity & inclusion, social justice, and integrity & transparency.

Purpose of Role:

- To provide primary support through the development of support plans and interventions responding to the unique needs of children and young people affected by domestic violence and abuse.
- To spearhead service development initiatives through designing and implementing targeted programmes and interventions to support children and young people.
- To increase the capacity of the services provided by Amber Women's Refuge to children and young people.

Key responsibilities of the post

Primary Support Role

- Develop and manage appropriate support plans and interventions for children and young people using professional relationship building skills to engage with children and young people to improve outcomes for them.
- Work to address the needs of children and young people impacted by domestic violence and abuse as identified through an effective referral system and support planning.
- Effectively manage the assigned caseload and prioritise based on risk and need.
- Liaise with the Childcare Worker, Project Team and other Amber services to maintain a high standard of support for children and young people, fostering collaboration and ensuring the well-being of those in the service.
- Demonstrate creativity and resourcefulness and explore innovative ways of working with children and young people both in the refuge and in outreach services working directly with children on a one-to-one or group work basis.
- Ensure implementation and adherence to Amber Women's Refuge CLG's policies and procedures.
- Stay conversant with international and national policies, procedures, and legislation relevant to domestic violence.
- Advocate at an individual, service and organisational level for children and young people affected by domestic violence and abuse.
- Undertake the duties of Designated Liaison Person with Amber's Management Team under the Children First National Guidelines for the Protection and Welfare of Children.



Operations:

- Effectively use the client relationship management system (eSafe) and ensure the accuracy of the information provided.
- Contribute to developing good practice standards through reviews and evaluations.
- Adhere to health and safety protocols, especially as a lone worker, to ensure the well-being and security of children and youth, and yourself while maintaining a high standard of support.
- Collate and update accurate statistics and reports as per Amber and Funder's requirements.
- Provide timely feedback of statistics to the Manager/Assistant Manager.

Service Development:

- Take the lead in the development and implementation of programmes, activities and interventions provided by Amber Women's Refuge to children and young people affected by domestic violence and abuse.
- Ensure programmes and interventions are planned, delivered, and evaluated in response to the needs of children and young people accessing Ambers services.
- Responsible for the design, development, and delivery of evidenced based and evidence informed interventions to children and young people, utilising both individual and group work methods of engagement.
- Undertake training relevant to the development of the role.
- Be proactive in resourcing services through grant applications for service development.
- Liaise and work collaboratively with social workers, community services and other key stakeholders to develop a referral pathway for children and young people to services provided by Amber.
- Increase the capacity of the services provided by Amber to children and young people.
- Work collaboratively with relevant stakeholders to identify the needs of children and young people impacted by domestic violence and abuse that are not being met.

Communications/Public Relations:

- Establish, develop and maintain effective working relationships with relevant statutory, voluntary, and community groups.
- Be involved in developing local referral pathways creating links with relevant agencies and community organisations.
- Network and consult with key agencies and groups in the context of the role.
- Attend relevant meetings in conjunction with the Management team.

Confidentiality:

- Maintain the highest standards of confidentiality when handling sensitive information, in accordance with our organization's policies and ethical guidelines. This includes all information relating to the refuge and our clients.

Competency Framework

All employees are required to adhere to our Organisation's Competency Framework, which outlines the essential skills and behaviours for success in this role. Please familiarise yourself with this framework, as it will be an integral part of your ongoing professional development and performance evaluation.

Amber Women's Refuge CLG is an Equal Opportunities Employer



Please note that this job description is not exhaustive and that you may be required to undertake additional duties and responsibilities as necessary to meet the needs of the role and the Organisation. This job description is subject to periodic review and may be revised and updated to ensure its accuracy