**Job Title: Clinical Team Lead**

**Location: Co located in Bray and Arklow**

**Reporting To: Chief Operating Officer**

**Hours: Part Time 3 days: 25 hours per week with an opportunity for full time**

**About Us:**

Living Life Counselling (LLC) is a voluntary organisation providing essential counselling services for low-income individuals since 1996. We operate centres in Bray and Arklow, offering support for issues such as bereavement, stress, depression, separation, suicide, and the impacts of addiction. Our services are delivered by volunteer counsellors dedicated to making a difference.

**Job Purpose:**

As the Clinical Team Lead, you will bring specialist expertise to the position in LLC as a leading counselling provider. You will enhance our counselling model and ensure top-quality service delivery.

**Key Responsibilities:**

Strategic Leadership:

* Collaborate with the COO on centre development and strategic direction.

Clinical Leadership:

* Guide the counselling coordinator team and refine our counselling model in Bray and Arklow.

Quality Assurance:

* Ensure clinical services meet agreed quality standards and recommend continuous improvements.

Recruitment:

* Assist in recruiting counsellors, focusing on competencies and candidate assessment.

Governance:

* Ensure robust governance frameworks, adhering to statutory obligations, ethical standards, and best practices.
* Support the COO in the continuous review and updating of policies and procedures.
* Lead the Ethics Subcommittee, keeping up to date on research and governance changes.

Volunteer Welfare:

* Manage students on placements and provide mentoring support and direction.
* Implement regular volunteer reviews, support, and mentoring.
* Ensure volunteers understand agency policies and practices.
* Identify training needs and develop/deliver relevant programs using various educational tools and platforms.

Promoting the Service:

* Network with local agencies, GPs, and healthcare providers.
* Build a strong volunteer base by engaging with colleges and professionals in the field.

**Requirements:**

Experience:

* Senior management experience with a track record of developing and providing innovative counselling services, preferably in the voluntary sector.

Qualifications:

* Practicing clinical supervisor with a degree/equivalent in a clinical counselling field, fully accredited with IACP, IAHIP, ICP, PSI or equivalent.

Skills:

* Expertise in best practices for delivering counselling services, strong empathy with LLC's values, ethos, and mission.
* Ability to match and place clients with suitable volunteer counsellors.
* Ability to resolve items that may arise in relation to the services provided.

**Expectations for All LLC Staff:**

* Uphold the mission and values of Living Life Counselling.
* Be sensitive to the needs of disadvantaged clients.
* Maintain professionalism, discretion, and respect for privacy and confidentiality.
* Collaborate effectively with team members and contribute to policy development.
* Participate in staff meetings and ensure workplace health, safety, and welfare.

**Join us at Living Life Counselling and make a meaningful impact on the lives of those in need.**